

## **About Artius**

Founded in 2005, Artius Health is a leading Mental Health services provider with a team of highly qualified psychologists and social workers who are here to help!

### Did you know?

# Artius Health is still open during the pandemic!

Mental Health Services have been classified by the Australian Government as an essential service.

This means Artius Health can continue to provide Mental Health support and counselling during COVID-19.

#### What is telehealth?

"Telehealth" is when usual face to face appointments are held using communication technology such as the <u>phone</u>, internet or <u>videoconferencing</u> instead. Telehealth allows Mental Health support to continue safely for everyone during COVID-19. All telehealth sessions are completely confidential.

Phone services can use your regular mobile or landline.

Video counselling will need a stable internet connection and a device with a camera (mobile phone, iPad or computer). We will provide you with a link to download a free, safe, secure application so you can connect to your Mental Health Clinician.

## **Contact Artius**

For further enquiries please contact:

1300 986 886 health@artius.com.au It doesn't matter
where you join
us on your life
journey, we
will help you
reach your
potential!

artius.com.au

# COVID-19 Telehealth Support

Mental Health
Counselling during
social distancing,
quarantine and selfisolation

## Who can have telehealth services?

Everyone. All Mental Health support can be delivered by telehealth. Speak to your clinician to find out more.

# Who can receive subsidized telehealth services?

The Australian Government initiative is for all Australian's who:

- hold a valid Medicare card
- have an existing mental health condition, or are feeling anxious or overwhelmed due to the COVID-19 pandemic
- have a mental health referral from a GP or Specialist in 2019 – 2020
- Any client affected by the 2019 2020 bushfires do not need a GP referral

Any new clients will need a referral from their GP (this can also be obtained via phone!)

### What will subsidized services cost?

They are bulk-billed with no expense to you.

### How do I access these services?

Accessing these services is easy. Call our friendly customer service team on the details below and we will do the rest!

Artius Health provides Accredited Mental Health Services under the National Mental Health Services Standards

